

Notes on Weatherization Assistant Version 8.3

(Updated 5/29/2008)

Vista Users—Version 8.3 of the Weatherization Assistant provides conditional support for the Vista computer operating system. The following three situations exist when using Version 8.3.3.11 or earlier versions on a computer having the Vista operating system installed:

- A. Use of the Help feature requires the installation of the winhlp32.exe Microsoft application. The quickest way to obtain this application is to enter “microsoft winhlp32” in the Google search engine, then select “Download details: **WinHlp32.exe** for Windows Vista” from the list of hits, which is normally near the top. Follow the instructions given on this web page.
- B. When you select “Run Audit” from MHEA, the program will appear to fail when it has actually run. Perform the following steps to view the Recommended Measures Report: close out any error messages, re-enter the audit form, click on the Audit Information tab, select the Recommended Measures report from the Report navigation block in the lower right corner of the form, and then click on the Preview button.
- C. Although the Recommended Measures Report is actually filled in when MHEA is run as described above in Item B, the Measures tab in the MHEA audit is not populated. Therefore, the Work Order feature cannot be readily used with MHEA at this time.

Users of Version 8.3.3.6—For some users of Version 8.3.3.6, when you click on the Library Measures tab in the Setup Library, the form will open with no information displayed (an error message may also be shown). The combination of computer manufacturer/model and operating system that creates this problem is not known. The problem may even be intermittent on a machine that exhibits the problem, occurring primarily the first time the form is accessed after the computer has been turned on.

The surest way of correcting the problem is to upgrade to Version 8.3.3.8. No consistent series of computer operations within Version 8.3.3.6 has been found which will guarantee the successful display of the Library Measures form. However, shutting down the Weatherization Assistant as well as other applications you may have opened, and then immediately re-starting the Weatherization Assistant will often allow the form to be properly displayed.

Even with no information shown on the Library Measures form, you may still click on the “All Library Measure Costs” button in the lower right corner of the form and enter costs into the spread sheet formatted form which is displayed. Be careful in entering costs on this form because both NEAT and MHEA measures are displayed. Be sure that you select the measure belonging to the program for which you desire to change the costs by referring to the check boxes at the left of the form.